Kong Certification

Kong Certification FAQ

About Kong Certification

- Why should I consider Kong Certification?

    - Kong Certification helps learners build credibility, confidence and career progression by validating their Kong expertise. It also helps organizations identify skilled individuals to lead initiatives using Kong.

- How do I become Kong Certified?

    - To become certified you must pass an exam. This 2 hour exam includes a number of Multiple Choice questions and Performance Based Tasks, and you must pass with an overall score of 75% to be awarded the certification.

- How long will my certification be valid?

    - The certificate will be valid for two years.

- Am I required to accept any agreement before taking a Kong Certification exam?

    - Yes, you must agree to the Terms and Conditions before taking the exam.

- What's the best way to certify a group of people?

    - Please contact your Kong Account Executive for details. If you do not have a Kong Account Executive, please contact sales.

- How can I purchase exam vouchers?

    - Please contact your Kong Account Executive for details. If you do not have a Kong Account Executive, please contact sales.

- Where can I find a copy of my certification badge?

    - You will receive a link on completion of the exam where to obtain your badge.

- How do I share my certification badge?

    - Here is the link to Credly with the guidance on how to download and share your badge.

- Are there specific browsers or other requirements for taking the exams?

    - We recommend you use Google Chrome when taking Kong Certification exams.

- Will I need a webcam and mic for the exams?

- ○ Yes, the proctor will ask you to share your webcam and mic, as well as your desktop, at the start of the exam.
- What is the recertification policy?
  - ○ The certification will last for 2 years from the date of issue of the badge.
- Can I request an exam in a language other than English?
  - ○ No, we do not offer other languages at this time.
- How can I verify an individual's certification status?
  - ○ To verify an individual's certification status on Credly, the earner has to make their certification information public. If it is not public, an employer can't verify through Credly and may have to contact our learn@konghq.com for verification.
- What are Kong Certification digital badges?
  - ○ Kong Certification digital badges are verifiable digital proof to validate an earner's knowledge, skills and competencies in successfully managing and deploying APIs and microservices using the Kong suite of products including Kong Gateway and Service Mesh.
- Are Kong Certification exams available to take from home or office with online proctoring?
  - ○ Yes, all exams are remotely proctored. You will be required to share your camera, mic, and screen, and show identification. You will also be asked to pan your camera around the room to ensure your desk is clear.
- What forms of identification are required?
  - ○ You will need a form of photographic ID that includes your name for example a driver's license or passport
- What are the proctoring rules?
  - ○ The proctoring rules are as follows
    - You must be alone in room
    - You must not wear any electronic device in your ears, on your face or on your body unless medically necessary
    - You must have a clear desk and work area
    - You must be connected to a power source
    - You may not use dual monitors
    - You may not leave seat
    - You may not talk
    - Webcam, speakers, and microphone must remain on throughout the test.

- ■ The proctor must be able to see you for the duration of the test.
- How do I prepare for the exam? To prepare for **Kong Gateway Certified Associate** we recommend**:**
  - ○ Courses:
    - ■ [Kong Gateway Foundations (KGAC-101)](#)
    - ■ [Kong Gateway Operations (KGAC-201)](#)
  - ○ Optional Learning Lab[s:](#)
    - ■ [Learning Lab: Getting Started with Kong Gateway - Services, Routes, Plugins & Consumers (KGLL-101)](#)
    - ■ [Learning Lab: Logging and Analyzing Operational Metrics with Kong (KGLL-103)](#)
    - ■ [Learning Lab: Kong Authentication and Authorization with OpenID Connect (KGLL-104)](#)
    - ■ [Learning Lab: Kong Enterprise mutual TLS (mTLS) Authentication (KGLL-105)](#)
    - ■ [Learning Lab: Reduce the Risk of new software versions with Canary deployments (KGLL-106)](#)
- Are there any mandatory training or exam requirements to take a Kong Certification exam?
  - ○ While training is not mandatory before sitting an exam, it is highly encouraged. Please see the two recommended courses in the answer above prior to taking the exam on **Kong Gateway Certified Associate**
- How can I know which services and features are covered in an exam?
  - ○ Please refer to the certification scope outlined [here](#).
- What are the system requirements for taking an exam?
  - ○ The following check ensures the your computer/network can resolve and connect to the required domains and that the latency is acceptable https://prod.examity.com/systemcheck/Check.aspx

Schedule your exam

- How do I register for a Kong Certification exam?

  - You can register for an exam by clicking '**Schedule an Exam**'
- Where can I take a Kong Certification exam?

  - All kong exams are taken remotely. However, Kong may host Certification Days at Company events, e.g. at Kong Summit, where the exam can be taken traditionally with live proctors.

- How much does a Kong Certification exam cost?

  - Each Kong Certification exam will cost $275
- How far in advance can you schedule an exam?

  - Once payment has been received you must schedule your exam within 30 days. You can schedule your exam for a minimum 1 day or maximum of 30 days ahead.
- What is the passing score for exams?

  - The passing score for exams will be 75%.
- What is the retake policy?

  - You can retake your exam from 14 days after failing the exam.
- Does Kong offer discounts for exam retakes?

  - Kong does not offer discounts for subsequent attempts at this time.
- How many times can you take an exam?

  - You can take the exam as often as you wish until you pass.

- Is there an option to reschedule my exam if I cannot make my scheduled appointment?

  - Yes, you have the option to reschedule up to 24 hours before the due scheduled time.
- If a student is late for an exam, then how long after the scheduled start time will the exam be marked as a no-show?

  - The candidate has 30 minutes to check-in with the proctor before the exam will be marked as a no-show.

- Who has access to my camera, mic and screen share, and how long are these recordings held for?

- ○ Webcam, audio and desktop screen share will be shared with the proctor for the entire duration of the exam and will be recorded. Recordings are stored within Examity between 60 days and 1 year. The recordings are only accessed by authorized Kong Certification Exam Providers staff and only in the event of reported irregularities.
- Are there any specific internet domains I need to ensure I have access to before taking an exam?
  - ○ You need to be able access the following URLs from your desired exam location - examity.com, trueability.com, ascreen.co
- Is there a list of technical requirements or a 'Test Page' to check compatibility of my laptop and exam environment?
  - ○ The following check ensures the your computer/network can resolve and connect to the required domains and that the latency is acceptable https://prod.examity.com/systemcheck/Check.aspx
- Can Kong take into consideration any student with physical disabilities, or other special needs, e.g. screen/font sizing, high contrast capabilities, text to speech, etc.
  - ○ For accommodations, we support the addition of additional time. The request for this accommodation can be made prior to the exam start by emailing support@trueability.com.
- What if I have technical issues on the exam day (for example networking or power outage) and cannot complete the exam?
  - ○ The onus is on the student to ensure they take the exam from a location with secure infrastructure, as we have no way to verify such issues after the event. Remember you can reschedule the exam up to 24hours beforehand if you think you may have issues.